

From: Tim Reiersen <REDACTED@proton.me>
Sent: Wednesday, December 14, 2022 11:44 AM
To: Monroe-Cook, Farrah (SAMHSA/OIEA) <REDACTED@samhsa.hhs.gov>
Subject: RE: Your FOIA request

I have provided clarifications in time frame, scope, and context within the below, where requested (Item Nos. 2 and 3).

I have also provided a question in response to your reply to Item No. 1 (I don't quite understand your reply, you seem to be saying that SAMHSA does not have any control over who provides services to 988 Crisis Line?) So I've asked for a very specific document that I believe should clear up the matter of who approves providers.

Finally for Item No. 4, I've answered the question that was raised to me.

My responses below correspond to your numbered list from your email just sent, below.

ITEM NOS 1-4.

1. Please provide (please include with my current FOIA request) a copy of all contracts between SAMHSA and the grantee you mention to be responsible for approvals or disapprovals of service providers. **Time frame:** All contracts in effect from January 1, 2020 to the present;
Scope: Contracts including any fully executed binding agreements. **Context:** With subject matter relating to 988 Suicide & Crisis Lifeline.
2. **Time frame:** January 1, 2020 to the present;
Scope: Of or pertaining to SAMHSA's implementation of 988 Suicide & Crisis Lifeline as it relates specifically to Crisis Text Line, Inc.;
Context: All letters and emails, together with their attachments, that were sent from or to SAMHSA and that contain the searchable phrase "Crisis Text Line" within them. Searchable context: The context could be an electronic search, or it could be within a physical folder of documents that a human could physically retrieve and reproduce.
3. **Time frame:** January 1, 2020 to the present;
Scope: Public records of or pertaining to SAMHSA's implementation of 988 Suicide & Crisis Lifeline that include mention of Vibrant Emotional Health AND Crisis Text Line.
Context: Subject matter context: All letters and emails, together with their attachments, that were sent between SAMHSA and Vibrant Emotional Health that contain the searchable phrase "Crisis Text Line" within them. Requesting copies of electronic or physical file documents.
4. To answer the question: Yes, the request is for a list of all backup providers of all modalities and all specialty services.

Feel free to define terms or give examples if, in your view, the terminology you are using is not being understood by me.

Sincerely,
Tim Reiersen

Attachment 1

From: Monroe-Cook, Farrah (SAMHSA/OIEA) <REDACTED@samhsa.hhs.gov>
Date: On Wednesday, December 14th, 2022 at 7:49 AM
Subject: RE: Your FOIA request
To: Tim Reiersen <REDACTED@proton.me>

Mr. Reiersen,

There is some questions relating to your request where the center is asking for clarification and narrow of scope. As I stated, I am a one man team so there will be times which I may not be able to respond. Understanding the importance of your request, I am doing my best to be as responsive as possible. Please see the responses below:

1. All public agency records relating to the application and approval, or disapproval, of Crisis Text Line, Inc. as a service provider (backup or otherwise) to the 988 Suicide & Crisis Lifeline (formerly known as the National Suicide Prevention Lifeline) (“988 Lifeline”).

Approval or disapproval of service providers to the 988 Suicide & Crisis Lifeline is not handled by the federal agency. It is managed by a grantee. Hence, we have no agency records related to this request.

2. All public agency records of communications between Crisis Text Line, Inc. and SAMHSA

This request is too broad. It does not include time frame, scope, or context.

3. All public agency records of communication between SAMHSA and Vibrant Emotional Health relating to Crisis Text Line, Inc.

This request is too broad. It does not include time frame, scope, or context.

4. A list or other public agency records identifying the current backup providers to the 988 Lifeline

This can be supplied. Program would like to know if the request is for backups of all modalities (call/text/chat) and all specialty services (Spanish, LGBTQ+, etc.) or if, based on the context of previous questions, only a subset is truly requested.

Farrah Monroe-Cook
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Attachment 1