

My Crisis Line Call - Consent Directive

NOTICE: When calling or texting a crisis line, I'm not able to agree to its Terms of Service and Privacy Policies. To receive help, I had no choice but to proceed. While clear-headed and in advance, I reviewed this Directive and it expresses my wishes. I may notify the crisis service provider of this Directive by linking from the conversation or other means. Whether I am of legal age or not, this document expresses my wishes.

My Terms for a limited grant of permissions specific to this conversation are:

1. No use of automated prompts for workers that are generated by "AI".
2. No dashboards that track the "effectiveness" of volunteers or workers.
3. No use of machine learning, "AI" or other automated evaluation of my words, voice or conversation, de-identified or not; in real time or at any time.
4. No calibration of algorithms on my words or voice using natural language processing, so-called "sentiment-detection" or other data science techniques.
5. No storage of my words, voice or conversation for longer than six weeks' time (limited storage is okay to allow for quality control), at which time the conversation shall be deleted along with all information connecting the conversation to me such as phone number or computer id.
6. No linking or collection of any other data from any other source about me.
7. No sharing of any information about me, and no sharing of my conversation with anyone outside of 988 Lifeline without my written consent.
8. No research using my words or conversation without my written consent.
9. No contacting police or sending anyone to my location without my consent.

I DO NOT OBJECT:

1. To the use of prompts and references that are created by humans for human use.
2. To the storage and use of my words/conversation for quality control purposes by humans only, for up to six weeks, at which time I request they be deleted in their entirety including my phone number or device id.
3. To research on surveys I've voluntarily completed or interviews that I've consented to separately.