

From: Tim Reiersen
Sent: Wednesday, July 20, 2022 5:43 AM
To: legal<REDACT>crisistextline.org
Cc: Shawn Rodriguez <REDACTED EMAIL>
Subject: RE: Question about Consent for Research from Volunteers

Dear Legal Department:

I understand that an answer to my question below is optional.

Responding to my request to confirm receipt though, is a basic courtesy.

The email address is from Crisis Text Line's Terms of Service. When I was still a volunteer I was given this same email as being for the Legal Department.

Please confirm receipt.

Sincerely,
Tim Reiersen

From: Tim Reiersen
Sent: Wednesday, July 13, 2022 11:38 AM
To: legal<REDACT>crisistextline.org
Cc: Shawn Rodriguez <REDACTED EMAIL>
Subject: Question about Consent for Research from Volunteers

Please confirm receipt.

I'm writing a commentary for publication in the Journal of Medical Internet Research about a paper published in 2019 titled "Protecting User Privacy and Rights in Academic Data-Sharing Partnerships: Principles From a Pilot Program at Crisis Text Line". My commentary, due August 15, 2022, will focus on consent for research on de-identified crisis conversation transcripts.

The 2019 paper says consent for research is provided by persons who text to the service, but is silent about consent for research from the volunteers who answer.

My question is, does Crisis Text Line take the position that it has consent from volunteers for research on de-identified crisis conversation transcripts? If so, please include a brief explanation for how the consent was granted/obtained.

I plan to share a copy of your response publicly, to be cited from the commentary.

Sincerely,
Tim Reiersen