

----- Original Message -----

On Monday, October 31st, 2022 at 5:42 AM, Tim Reiersen <REDACTED EMAIL> wrote:

Good morning,

I sent a question on October 13th but haven't yet received an answer. Your message says you try to respond within 48 hours so I wanted to check in.

It's a simple but important question.

I'd appreciate any help you can give.

Thank you,

Tim Reiersen

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----- Original Message -----

On Thursday, October 13th, 2022 at 8:42 AM, Crisis Text Line <info@crisistextline.org> wrote:

##- Please type your reply above this line -##

Hi there,

Thank you for reaching out! We've received your email and look forward to being in touch with you. In most cases, you should hear from us within 48 hours, if not much sooner! If you have any additional thoughts or questions in the meantime, you can simply reply to this email to add comments.

If you're a current Crisis Counselor or Trainee, feel free to also reach out to your Coach for support.

If you are in crisis, please text "HELLO" to 741741 at anytime to be connected to a trained Crisis Counselor.

Best wishes,

Crisis Text Line User Support Team

This email is a service from Crisis Text Line.

----- Original Message -----

On Thursday, October 13th, 2022 at 8:41 AM, Tim Reiersen <REDACTED EMAIL> wrote:

Hi,

Your email was given on Crisis Text Line's data philosophy page as the contact for questions and ideas.

I have two questions. One, has Crisis Text Line discontinued its two advisory boards (Data, Ethics, and Research Advisory Board; and Clinical Advisory Board)? I don't see them anymore on the website, and the page that used to list all the advisory board members now goes to a 404 error (crisistextline dot org /about-us/board-and-advisors/).

Second, if they've been discontinued, does Crisis Text Line have a current plan to re-institute any advisory boards?

Thank you for your time.

Tim Reiersen

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