

From: Crisis Text Line <info@crisistextline.org>
Sent: Thursday, July 2, 2020 3:31 PM
To: Tim Reiersen <[REDACTED EMAIL]>
Subject: CC Town Hall Feedback

Hi Tim,

Yesterday, we hosted our first CC Town Hall to shed more light on topics like Active Rescues, leadership, data, how we're growing as an organization centered in equity, and ensuring a safe and inclusive community. There were over 600 people in attendance. In case you missed the Town Hall yesterday, you can view the [recording here](#). *[hyperlink removed]*

We read through and consolidated responses from over 1,300 volunteers, and broke them down into the top focus areas to address in this first event. One hour wasn't enough time to answer every question, but we will continue to explore ways to bring you transparency, updates, and provide space to share what matters most. This is just the beginning. We are committed to hosting more sessions with you and exploring different avenues to continue hearing about ways we can improve and impact the volunteer experience for this amazing community of over 35,000 trained Crisis Counselors!

After you have a chance to watch, will you take a few minutes to share your thoughts on things we should consider for the next round? [Let us know here](#).

Thanks, *[hyperlink removed]*

Dena, Shairi & Bob

P.S. We won't have our regular weekly newsletter tomorrow due to the July 4th holiday, but we're excited to return next Friday with another staff takeover!

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